



General Information and Terms

About Musik Til Børn Og Unge (Music for Children and Youth)

Musik Til Børn Og Unge is an educational organisation that offers instrument instruction at a selection of chosen primary schools in Aarhus Municipality. Students at individual schools can exclusively sign up for instruction at their own school for a monthly fee.

Registered students are allocated a fixed weekly time after school hours.

Available time slots depend on the current schedule. Please note that each lesson/time slot has a built-in buffer of 2 minutes to pack and unpack. Students must show up to the lessons themselves, as the teacher is not able to leave the room.

Introductory Discount

All new students are offered a free lesson (30 minutes) completely without obligation. However, one must actively opt out in writing within 5 days after the trial lesson if not interested in continuing. Otherwise, enrollment and the notice period automatically come into effect from the following week.

Prices and Payment

A fixed monthly average price is paid in advance. The amount is calculated as an average based on the total number of lessons per season minus public holidays, vacations, etc., so one can easily budget with a fixed amount. Musik Til Børn Og Unge will invoice registered students per email each month and payment is done by transfer.

Prices are available on musik-tbu.dk and is subject to change without notice.

Withdrawal

One commits on a monthly basis per commenced month. By "commenced," it is meant from the 1st of the month. The notice period is the 15th of the month before the desired withdrawal date, which is always the 1st of the following month. If one withdraws after the 15th, they are liable for tuition for the subsequent month and obligated to pay the fee.



Always a 14-day cancellation period - regardless of reason

As our instructors need to rely on their income, we have a 14-day cancellation period. This means that one is liable for the lesson regardless of the reason for cancellation (illness, travelling, Half Day School etc.) unless one has given written notice of cancellation at least 14 days in advance. In that case, the lesson is replaced with an individually tailored video lesson sent directly to the student's email address. This option is available twice per school year, as it requires extra work from the instructor to prepare, record, and send the video.

Therefore, there is no refund or reduced price for student cancellations, and cancellations that do not meet the deadline are not replaced. If one has more than two timely cancellations per school year, only the first two lessons are replaced without charge (in the mentioned video format). Cancellations should always be sent in written form to the office (kontakt@musik-tbu.dk).

In case of teacher cancellation, a substitute teacher is used whenever possible; alternatively, the regular teacher conducts the lesson of the day as an individually tailored video. There is always advance notice of teacher cancellations to ensure the student knows in advance whether attendance is applicable or not on the date in question. As an alternative to video lessons, in some cases, it is also possible to hold a real-time online lesson via Zoom or similar. If so, it must take place during the student's normal lesson time. It is Musik Til Børn Og Unge that, for scheduling purposes, determines whether video is made or Zoom is offered in case of substitute lessons.

Vacations and Public Holidays

There is no instruction on public holidays and during official school vacations. Our schedule is not affected by Half Day School, class trips etc. as we operate independently of day-to-day changes in your school /class schedule.

Registration

Upon registration, we require the student's full name, year of birth, class/year group, phone number, and address, as well as the payer/guardian's full name, phone number, and address. By registering, you automatically confirm that you agree to the rules and conditions described in this document.